





Level 6 Dimema in Occupational Health & Safety Practice.

Candidates Name:

Course ID: 3655 - 06

Start date:

Registration date:

Completion target date:

City & Guilds Reg/ULN:

NVQ Registration (if you haven't already sent us one of these)

Your Full Name (Would you	like it on your certificate like this?)	Company Name		Purchase order or Reference number	
	Yes No No				
Home Telephone		Company Telephone		Date of Birth	
Personal Email		Company Email	E L	National Insurance Number	(Funded applicants
Personal Mobile	KNO	Company Mobile		Company Fax	
Your Address		Company Address			
Site address where you work	realth an	IG 3	атету		

Please fill this in & return to either your Assessor, or to the email address admin@she-knows.com

Level 6 NVQ Diploma in Occupational Health & Safety Practice

Unit 601	H&S emergency procedures (Task 4)	Unit 604	Organisational H&S policy (Task 4)	
.1	Understand H&S emergency procedures	.1	Understand the organisational structures & processes	
.2	Be able to develop H&S emergency procedures	.2	Understand business functions in relation to workplace H&S	
.3	Implement procedures for management of emergencies	.3	Be able to critically review the organisation's current H&S policy	
.4	Understand how to support a legal defence	.4	Be able to implement improvements to the current H&S policy	
Unit 602	H&S audits (Task 1)	Unit 605	Professional development & ethics in H&S practice (Task 6)	
.1	Understand H&S systems for audit purposes	.1	Be able to carry out research to improve professional H&S practice	
.2	Be able to critically analyse the H&S audit process	.2	Understand professional ethics in practice	
.3	Be able to conduct a H&S audit in the organisation	.3	Understand diversity & inclusion in practice	
.4	Be able to make recommendations based on audit results	.4	Apply the principles of CPD in the role	
Unit 603	A positive H&S culture in an organisation (Task 3)	Unit 606	Systems monitoring & risk control (Task 2)	
.1	Understand the org <mark>anisational culture that influence H&S</mark>	.1	Be able to identify hazards to H&S in the workplace	
.2	Be able to critically evaluate the current culture	.2	Be able to assess risks to H&S	
.3	Develop a plan for the improvement of the H&S culture	.3	Understand how to develop & implement reactive monitoring	
.4	Implement continuous improvement for H&S culture	.4	Develop & implement proactive monitoring systems	
Unit 607	Organisational H&S strategy (Task 5)	.5	Develop a H&S loss event reporting & recording system	
.1	Understand how to prepare a company H&S strategy	607.3	Develop a plan to promote H&S culture in the organisation	
.2	Plan a change process for the H&S strategy	607.4	Implement a plan to promote a H&S strategy in the organisation	

NVQ Equivalents

Certificates & Awards, Level 1 NVQ.

Entry Level Certificate.

National Qualifications Framework (NQF)		
Higher Educational level	Revised levels	Notes.
Doctorate. (PhD)	Level 8 – Specialist Awards. BTEC Advanced Professional Diplomas, Certificates & Awards.	An NVQ can CPD points for ea
Masters degrees (MSc), Postgradua certificates (PGC) & Diplomas	te Level 7 – Diplomas. BTEC Advanced Professional Diplomas, Certificates & Awards. (Pre 2011 NVQ Level 5 in Management of Health & Safety).	undertaken. Explanation
Honours – Bachelor's degree, Gradua certificates & Diplomas.	Level 6 - Diploma in Management. E.g. NEBOSH H&S Diploma of Environmental Management Diploma. BTEC Professional Diplomas, Certificates & Awards. NVQ Level 6 - C&G Diploma in Occupational H&	level 8. Every qualification in the QCF, three sizes — Award, Certificate
Intermediate – Diplomas of Higher & Furth Education, Foundation Degrees, High National Diplomas (HND).		qualification name — Award, Certific you how long it will take to complete how difficult the qualification is.
Certificates of Higher Education.	Level 4 – Certificates & average Post 2011 NVQ Live 2.	Awards are made up of 1 to 12 cr hours' learning), Certificates 13 to 36
A Levels.	Level 3 - Cert Cites - e.g. NEBOSH General Certificate, TUC Certificate pational Safety & Health. Certificate in Occupational Health & Safety.	hours' learning) & Diplomas 37 cree more hours' learning) on the QCF.
Level 2 - GCSE's & O Lev <mark>els. Gr</mark> ades A -	C. Co Grade 1.	
Several 1 day courses run by Chartered I Safety, Risk Assessment.	nstitute of Environmental Health, British Safety Council etc. E.g. Food	
Level 1 - GCSE's Grades D - G. CSE's G	rade 2 – 4. BTEC Introductory Diplomas & Certificates BTEC Diplomas,	

5

each unit you have

F, from Entry level to QCF comes in one of te or Diploma. The ficate or Diploma tells ete. The level shows

credits (or 10 to 120 36 credits (130 to 360 redits or more (370 or

Centre Introduction/NVQ Level 6 Diploma Workbook

1. Introduction

Welcome to SHE Knows Health & Safety. This workbook is provided to support your NVQ Level 6 Diploma. It contains:

- ✓ Information about SHE Knows, policies & procedures.
- ✓ Documentation that you & your Assessor will need to complete when you register for your Diploma & for you to use during your programme of work. This documentation will assist you with self-assessment, identification of your development needs & it will help you to record your progress in the months to come.
- Assessor discussion & observation sheets which set out the standards applicable to your Diploma.
- ✓ Witness observation sheets

Do not be alarmed, dismayed or intimidated by the amount of work you think you will be expected believe - you are not alone! You have your colleagues, members of your team and, not least, the SHE Knows team to support you.

At the end of your qualification this workbook along with your portfolio of evidence & application will be collated in our office for final quality assurance. So please remember to send your completed workbook back to your assessor

2. Policies

SHE Knows is an approved NVQ Training Centre accredited by City Colds. Accreditation is approved & maintained in accordance with these bodies requirements & as such is monitored by an External Quality Assurer on an annual sis. We are committed to providing the highest quality service to all of our candidates & to achieve this we will endeavour to support, train & further develop of all to provide the subjectives are:

- ✓ To ensure fair & equal access to assessn (n & liffication.
- To offer learning opportunities the want to our work & are appropriate to the development needs of the individual concerned & are based on clearly identified needs.
- ✓ To continually appraise & review our working practices in providing learning opportunities in order to achieve & maintain a quality service.
- To work alongside all our partners ensuring that their staff also have access to training, assessment & qualification.
- ✓ To use a 'minimum paperwork' approach to assessment focusing on electronic communications (email) & submission of evidence where possible.
- ✓ To ensure all staff involved in the assessment process have the relevant occupational experience & access to opportunity for furthering their development through training & assessment.
- ✓ To ensure all staff are given sufficient time to provide information, advice & support to candidates. Assessors are allocated a minimum of 50 hours to assessment, standardisation & verification procedures per annum in addition to time allocated in order to achieve Assessor qualifications.
- ✓ To not share your data or evidence with anyone outside of the company unless they are in an Awarding Organisation quality role for the purpose of awarding your qualification.

6

Reviews & Assessor NVQ Standardisation

- ✓ Our NVQ programmes, procedures, workbooks are reviewed on an annual basis subject to any SHE Knows policy or legislative changes occurring in the interim.
- ✓ Standardisation of assessment procedures, processes & assessment will take place on a quarterly basis, providing sufficient candidates/learners have been enrolled.
- ✓ Internal standardisation will take place across the year & will include verification by Assessor, location, tasks & methods. Sampling will be taken of complete & part complete portfolios.
- ✓ The purpose of the standardisation meetings are to ensure quality & standardisation across all N.V.Q Assessment activities. Assessors must attend regular standardisation meetings.

Health & Safety Professional Discussion Workbook

In the workbook are a series of tasks. By collecting the evidence it suggests, you will go be enough evidence to support your discussions with your Assessor to complete 85% of your NVQ 6 in H&S Practice. You can opt to pre-record work tooks for discussion (the second part in each task) if you wish. We have also cross referenced some additional suggestions for evidence collection will cover optional units. If you regularly deal with the induction process & management of contractors, we suggest that these two units will be easy to achieve – let us know if you do or do not want to work towards them in your induction. The remaining work is in three parts,

- 1. All evidence to be put into an electronic folder. Earlier ce of evidence to be referenced against each task number & bullet point.
- 2. Your Assessor (or prior designated person) to be ve you in 1 of 4 selected tasks at work, & discuss your evidence, ensuring the authenticity of your evidence.
- 3. Your line-manager (or prior designerson) to read through check off & sign a document supporting your evidence, ensuring authenticity of a wider variety of evidence that your Assessor may be unable to observe.

On completion, your portfolio will be quality checked by a SHE Knows Internal QA, will then be put forward to the Awarding Body to be Externally QA'd. This ensures that the standard of all NVQ are at the same level & no one person has to do more or less than another to achieve their qualification.

On receipt of your Certificate you will then be able to write to IOSH to commence your Grad.IOSH application. IOSH will need copies of your certificate, CV & job description. May we take this opportunity to wish you the best of luck & every success in gaining your NVQ L6 in Occupational Health & Safety.

Please contact SHE Knows if you wish to receive the workbook electronically in a different font or format.

Equal Opportunities Policy & Special Assessment Requirements

SHE Knows believes that equality of opportunity is fundamental to the development of an environment in which those who work or study can achieve their full potential. The pursuit of equality means that all forms of unfair discrimination will be challenged in whatever form they arise. We believe that inequality can arise across the whole range of our activities - in staff recruitment, selection, dismissal, resource allocation as well as in our NVQ, training & short course activities. The use of language, gesture & other forms of symbolic behaviour can also threaten equality. SHE Knows wishes to ensure that individual potential can be encouraged & that staff & candidates can act with confidence, competence & with open & critical lines.

We will pursue not only the letter of the law, but the spirit of the law in relation to disability recording, sexuality, gender or marital status. All managers, staff & candidates of SHE Knows H&S, will be responsible for ensuring that the spirit of this Policy. All those involved in guidance, assessment & verification processes will be responsible for ensuring that the spirit of this Policy. All those involved in guidance, assessment & verification processes will be responsible for ensuring that the spirit of this Policy. All those involved in guidance, assessment & verification processes will be responsible for ensuring that the spirit of this Policy. All those involved in guidance, assessment & verification processes will be responsible for ensuring that the spirit of this Policy. All those involved in guidance, assessment & verification processes will be responsible for ensuring that the spirit of this Policy. All those involved in guidance, assessment & verification processes will be responsible for ensuring that the spirit of this Policy.

All marketing & other published material will reflect this Policy. SHE Knows will maintain processes for the monitoring of this Policy & will ensure that the issue is a standing item at all Management Review meetings. This policy is a standing item at all Management Review meetings. This policy is a standing item at all Management Review meetings. This policy is a standing item at all Management Review meetings. This policy is a standing item at all Management Review meetings. This policy is a standing item at all Management Review meetings. This policy is a standing item at all Management Review meetings. This policy is a standing item at all Management Review meetings. This policy is a standing item at all Management Review meetings. This policy is a standing item at all Management Review meetings. This policy is a standing item at all Management Review meetings. This policy is a standing item at all Management Review meetings. This policy is a standing item at all Management Review meetings. This policy is a standing item at all Management Review meetings. This policy is a standing item at all Management Review meetings. This policy is a standing item at all Management Review meetings. This policy is a standing item at all Management Review meetings. This policy is a standard meeting in the standard meeting item at all Management Review meetings. This policy is a standard meeting item at all Management Review meetings in the standard meeting is a standard meeting in the standard meeting in the standard meeting is a standard meeting in the standard meeting in the standard meeting is a standard meeting in the standard meeting in the standard meeting is a standard meeting in the standard meeting in the standard meeting in the standard meeting is a standard meeting in the standard meeting in the standard meeting in the standard meeting is a standard meeting in the standa

Assessors must agree assessment methods appropriately both candidate. Barriers may occur as a result of:

- ✓ A disability or learning difficulty
- ✓ Illness or indisposition
- ✓ English being a second or additional language
- ✓ Lack of confidence or experience
- ✓ Lack of access to the necessary IT equipment at home
- ✓ Shift work & location

The importance of giving appropriate feedback to candidates with Special Assessment Requirements is also recognised. Assessors are encouraged to seek advice from the Internal Quality Assurer whenever necessary.

- ✓ Special assessment arrangements will not give unfair advantage over other learners
- ✓ Special assessment arrangements will not reduce the validity or reliability of the assessment
- ✓ Special assessment arrangements do not compromise the integrity or credibility of the qualification
- ✓ Each learner's requirements are looked at separately & specialist advice from external sources is sought as appropriate & the Assessor advised accordingly
- ✓ Any arrangements used will allow the learner to demonstrate their competence without circumventing the assessment requirements

Centre Appeals Procedure

It is the policy of SHE Knows to ensure fair, objective & honest assessment for all our candidates.

However, in the unlikely event that a candidate claims that their assessment has been unfair, a first stage appeal may be lodged on the grounds of one or more of the following criteria:

- ✓ Equal opportunity
- ✓ Clash of personality/culture

✓ An unreasonable change in timings or an unrealistic venue
 ✓ Disagreement on claimed competence
 ✓ Receipt of negative feedback

Other reasonable grounds for appeal may be accepted at the discretion of the Centre Co-ordinator.
The first stage appeal should be greater to the control of the Centre Co-ordinator.

The first stage appeal should be made in writing to the Cardidae's Internal Verifier/Internal Quality Assurance within fourteen working days of the assessment. The IV/IQA will reply, confirming recognition to appeal within three (3) UK working days, & will investigate the complaint. The findings of the investigation will be communicated the IV/IQA in writing to the candidate within seven (7) UK working days of acknowledging receipt. If the complaint is upheld, re-assessment by the IV/IQA & the Centre Co-ordinator.

If the first stage appeal is unsuce sful, the Candidate may submit a second stage appeal to the Centre Co-ordinator within seven (7) UK working days of receipt of the outcome of the first stage appeal. The procedure will follow the same timescales as for a first stage appeal & if upheld, re-assessment will be carried out at no additional cost by an alternative Assessor appointed by the Centre Co-ordinator.

If the Candidate wishes to take the appeal beyond the Centre, an appeal should be made in writing to the External Quality Assurer (EQA) at the time of their next visit to the Centre. No fee will be charged at this stage. The EQA may wish to refer the matter to the Chief Verifier for technical evaluation or for additional comments. If the EQA is subsequently unable to conclude the matter satisfactorily, the candidate may appeal directly to the Awarding Body. A fee for handling such appeals will be charged to the Candidate, which will be refunded if the appeal is upheld.

9

Job roles & name of those holding positions within our centre are listed at the beginning of this workbook.

Overview of the NVQ Process

What is an NVQ & how do you achieve an NVQ?

- ✓ By proving that you have the skills, knowledge & understanding as detailed in the workbook.
- ✓ Providing copies of written reports, risk assessments etc you have undertaken at work that you compile into a portfolio.
- ✓ Observations by your Assessor are carried out in your workplace or recordings of such can be sent in to be assessed.
- ✓ Testimonies by managers to state that you have certain responsibilities & duties at work
- ✓ Your Assessor judges whether or not the standards have been met.

What are the units?

- ✓ There are mandatory 7 units in both the H&S Practice Level 6 NVQ & the Level 3.
- ✓ SHE Knows has cross referenced these units for your ease & has read workbook with a series of tasks for you to complete.

What if you cannot complete all the units for the award?

✓ The units you have completed can be assessed & certification.

I have already undertaken other H&S qualification these count towards my NVQ?

Certificates gained in the past 2 years can be referenced into your NVQ; this reduces the amount of evidence or professional discussions you may have to produce or discuss with Assessor. This is called an exemption & may have to be formally applied for with the Awarding Body.

How long does an NVQ take?

- ✓ Every person has a different work & home schedule; this means an NVQ can take anywhere between 6 months up to 2 years.
- ✓ Persons with a long career in H&S will have much more evidence at their fingertips, hence be able to undertake their NVQ at a faster pace.

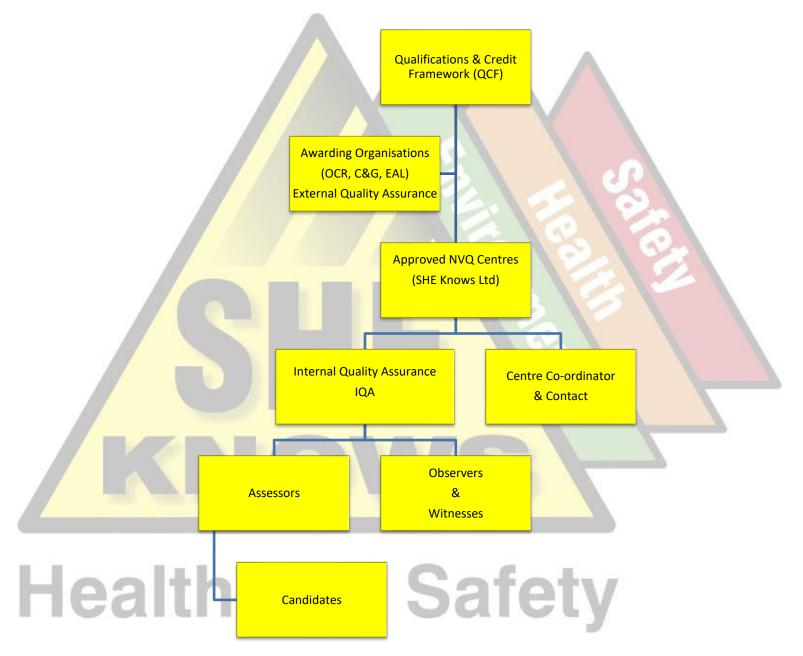
Remember: You cannot fail an NVQ. You are either competent or not yet competent.

Once you have completed your NVQ, your portfolio will be presented to the Internal Verifier/Internal Quality Assurance Team & then Awarding Body External Quality Assurer to ensure standards of assessment are uniform across the centre, its Assessors & also nationally or internationally with other centres.

10

Health and Safety

Who is involved with my NVQ?



Portfolio of Evidence & Assessment

What is assessment?

Assessment is the process of obtaining evidence & judging it against a recognised standard for each unit & element.

How is the evidence obtained?

Evidence is what you will provide to prove your ability to do your job, your competence come examples are noted below. Your Assessor will discuss with you the most appropriate ways to gather the evidence & put it into your competence.

What is a portfolio?

A portfolio is a convenient way to collect & present your evidence to sessment. Your portfolio can contain any evidence that contributes towards accreditation of the units of competence – it can be paped ased or electronic, in a dropbox or on a flash drive. Your Assessor will guide you to ensure that the quantity of material does not becompetence & that only evidence relevant to the standards is included. Your portfolio should be laid out & indexed well enough that a meone new to the portfolio can easily find their way through it.

What should the portfolio contain2

Observation by the Assessor

Products of Performance
Evidence from others about you

Other evidence

Notes from your Assessor, including Witness Statements that describe what has been observed & how performance criteria & range statements have been met.

Letters, memos, risk assessments, reports etc. which you have produced in your work environment.

Annotated letters, memos, e-mails, written abilities & work, responses, references from colleagues; often referred to as witness testimony.

Any project, assignment or case study. Questions by your Assessor action plans & activity reports

Action planning & review documents are essential to document the assessment process, as are the activity reports which log any interaction between you & your Assessor.

12

Health and Safety

Assessment Process - Your competency can be assessed at any of the following stages:

- ✓ At induction by using our checklist & supplying copies of previous work history & training.
- During training; formative assessment of a piece of evidence
- **During observation**
- Through recorded professional discussions
- Summative assessment of a unit
- Summative assessment of the entire portfolio of evidence

Types of Evidence - Anything to prove:

✓ What you understand
This evidence is used by your Assessor to judge whether you have the standards for your qualification.
For example:

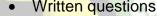
Observation & questioning
Assessor reports
Work prod

- emails, reports, etc. Work product, photocopies
- Testimony of others
- Accreditation of prior rning, certificates

- Taped interviews & discussions Audio or video
- Storyboards/project reports/personal statements
- Simulation (for emergency drills e.g. evacuations, rescue at Height etc)

Observation

- ✓ Requires forward planning
- ✓ Your Assessor watches you carry out your job in your working environment. This can be also be supplemented by the use of a digital recorder or use of a witness or observer in your workplace.
- ✓ The observation tests whether you are competent in your job role & against the standards
- Your Assessor must remain unobtrusive
- Must not create disruption, some candidates feel uncomfortable
- Observations undertaken must be by a qualified H&S practitioner, we may request a CV of your Observer





Questioning

- ✓ To verify your understanding & underpinning knowledge
- ✓ To give you an opportunity to show what you know
- ✓ Questions may be oral or written. These can be covered on a face to face basis or via on online method such as skype
- ✓ The questions must be:
 - Unambiguous
 - Open not closed

- Relevant to the evidence/units
- Pitched at the right level

Products of Performance

- ✓ Evidence arising from natural performance
- ✓ Highly relevant
- ✓ Sufficient
- ✓ Valid
- ✓ Authentic

Testimony of Others

- √ Reports, emails
- ✓ Appraisals
- ✓ Verbal & written communications e.g. recomberbal testimony, copies of e-mail, fax, letters, appraisals etc
- ✓ Testimonies are used to verify:
 - Products of perform
 - The working entering inment
- Competency

Retention of Records

- ✓ Once an NVQ is complete & certified all candidates work will be returned to the candidate or you can opt to have you portfolio shredded at SHE Knows. Any work used as an example for other candidates is only done so by the approval of the creator intellectual property rights are respected.
- ✓ All notes & reports made by Assessors will be kept for 3 years as per the Awarding Body requirements then shredded. Said reports are kept in a lockable filing cabinet & locked office or pass-worded electronic storage, along with any portfolios awaiting verification.
- ✓ Data held on computer will be stored confidentially by means of password protection, encryption or coding.
- ✓ Only authorised employees will have access to your data or work.
- ✓ Copies of certificates are taken & will be kept for the maximum period allowed.



Observations to be undertaken

Your Assessor (or prior designated Observer) will need to observe you in selected tasks at work.

Implement procedures for the management of emergencies	Obse	erved
Implement emergency procedures for the organisation: a. On site. b. Off site.		
Monitor the effectiveness of the emergency procedures		
Maintain records of testing the emergency procedures		
4. Respond to requests from relevant external organisations	A TIME	
Be able to identify hazards to H&S in the workplace Observed	Observe to assess risks to H&S	served
 Identify areas in the workplace where hazards may occur. Identify which activities impact on hazards in the workplace: a. Work methods b. Processes & work equipment c. Vehicles & plant d. Environmental & waste 	 Select appropriate risk assessment techniques to assess hazards. 6. Select & use appropriate methods to determine the level of exposure affecting: a. Employees. b. Others who may be affected. 	
3. Use appropriate measuring method levaluate hazards identified. 4. Identify who could be impaged the hazards in each work area:	7. Assess risks to H&S of: a. Employees b. Others who may be affected 8. Prioritise the H&S risks.	
a. Employees b. Contractors	9. Identify any additional or improved risk control measures required.	
c. Visitors d. People at special risk, such as new and expectant mothers.	10. Report to managers the risk control measures required to mitigate risks identified.11. Maintain records of hazard dentification & risk assessment in	
Health and	detail to meet: a. Statutory requirements b. Organisational requirement	

Task 2 – Systems monitoring & risk control, (Unit 606)

Provide examples of a variety risk assessments (RA) styles you have undertaken where you have inspected & identified hazards, allocated risk ratings & given recommendations for control with a review date. Checklists, RAG method, 5 steps, monitoring reports are all accepted (software generated RA are not accepted).

	Checklist	Electronic	Completed on	Electronic
1.	Workplace risk assessment.		8. Workplace inspect you have completed.	
2.	Risk assess a work activity or process.		a. Monitoric travert you have written for workplace inspection.	
3.	CoSHH risk assessment & supporting MSDS		✓ Atk ong areas of risk.	
4.	a) Risk assessment that identifies public or visitors at risk.		de tifying any additional risk controls needed	
	b) Risk assessment taking into account persons of special risk		Justify the cost effectiveness of such controls b. Email/meeting minutes demonstrating communication of	
	Risk assessment you have reviewed that was originally inadequate & needed additional/improved control measures.	O	inspection results.	
6.	a) Work equipment RA		9. Behavioural observation of personnel with report of safe/unsafe acts & any safe working practices.	
	b) DSE RA (or other checklist style RA)			
7.	Risk register for the business (up to date) with is light on on		a. Email/meeting minutes demonstrating communication of monitoring results.	
	✓ Persons impacted by hazards		b. Recognition documented & acknowledged for safe acts.	
	✓ Activities impacting on any hazards			

Health and Safety

(Task 2 continued) - Explain to your Assessor the following:

- - b. Special considerations
 - c. Additional learning needs
 - d. Language barriers
- 5. Describe external factors influencing proactive H&S monitoring systems e.g.:
 - a. H&S statutory requirements.
 - b. Industry best practice for proactive monitoring systems & documentation.

Comments









Health and Safety

17

Witness Testimony - Authentication of evidence by a witness

I co	nfirm that the owner of this workbook is employed as from onwards & undertakes the follo	owing activ	∕ities at	work.			
	Organisational H&S Policy	*O WR	NJR	NC			
1	Understand the organisational structure & process						
2	Understand business functions in relation to workplace H&S						
3	Being able to critically review the organisations current H&S policy						
4	Being able to implement improvements to the current H&S Policy						
	A positive H&S culture	*O WR	NJR	NC			
1	Understand aspects of organisational culture that influence H&S						
2	Be able to critically evaluate the current organisational culture in relation to H&S						
3	Be able to develop a plan for the imp <mark>rovement of the organisational culture in re</mark> lation to H&S						
4	Be able to implement the continuo <mark>us</mark> imp <mark>rovement</mark> prog <mark>ram</mark> me for culture in relation to H&S						
De De A	Please give comment on: Description of the work activity completed relevant to this unit Details on how the work activity met the occupational standards A description of the context in which the work adjivity was observed						
	Signed Name Position Date						

*O – Often WR- When Job Requests NJR- Not in Job Role NC- Not in Competency

18



SHE Knows, Health and Safety Sidings House Sidings Business Park Freightliner Road HULL **HU3 4XA**

Tel: 0845 370 3727

Email: info@she-knows.com

www.she-knows.com





@sheknowsltd



@sheknowsltd



eshe-knows-ltd



